

Travel Bulletin – May 2010-04-28

Cuba has recently announced that as of May 1st, 2010, all persons entering the country must present proof of medical insurance issued by an approved carrier. Travellers unable to show proof of coverage from an approved carrier will be required to purchase insurance from Cuba companies at point of entrance to their country.

The Out-of Country Insurance provider, Mondial Assistance has confirmed they are a recognized provider by the Republic of Cuba's government, due to their long standing contractual agreement with the Cuban assistance company ASISTUR. Further information regarding this approval can be found at:

<http://havanajournal.com/travel/entry/list-of-approved-cuba-health-insurance-providers-402a/>

For entry into Cuba on or after May 1, 2010, please ensure that you carry the following:

1. The form entitled “**Confirmation of Emergency Medical Insurance for Entry Into Cuba**” – available by contacting the Plan Administrator
2. The enclosed confirmation letter from William Breckles, the President and CEO of Mondial Assistance Canada
3. RWAM Travel Assist Brochure
4. RWAM wallet card – “Emergency Travel Assist” phone #'s on back of wallet card

Please note the following:

- Refer to the “RWAM Travel Assist” brochure for details pertaining to the Out-of-Province/Country emergency medical coverage.
- Ensure that “Travel Assist” is contacted prior to seeking medical treatment.
- “Travel Assist” coverage administered by Mondial Assistance, which is a provider recognized by the Republic of Cuba's government and a trusted partner of the Cuban Assistance company, ASISTUR.
- Coverage confirmation is subject to each traveller meeting the terms, conditions and eligibility requirements of the master travel insurance policy as well as verification of coverage at time of incident.